Terms and Conditions

Unless varied by written endorsement goods are sold upon the following conditions which shall supersede any conflicting terms in your order.

PRICES are quoted in British Pounds and are subject to a revision at any time after the date of any quotation due to any change in the costs incurred by ourselves. The price of the Goods shall be the Sellers quoted price and the Seller reserves the right by giving notice to the Buyer at any time before delivery to increase the price of the Goods to reflect any increase in the cost to the Seller. The price is exclusive of any applicable value added tax. The Buyer shall not be entitled to make any deduction from the price of the goods for any set off or counterclaim unless both the validity and the amount thereof have been admitted by the Seller in writing.

PAYMENT Unless otherwise agreed the price for the goods shall be paid to the Seller within thirty days of the date of the Seller's invoice notwithstanding that delivery may not have taken place and the property in the Goods has not passed to the Buyer The time of payment of the price shall be of the essence of the Contract. Otherwise payment will be as stated on the quotation given. Default of payment shall entitle us to treat any outstanding orders as cancelled.

DELIVERY shall be when the goods are acceptable by a representative of your company, whether delivered or collected. Delivery dates are given in good faith and we shall do our best to comply, but we accept no liability for deviation from these dates due to reasons beyond our control i.e. strikes, act of God, material shortages etc. We reserve the right to deliver in instalments.

OWNERSHIP shall pass upon payment in full for all goods and packaging supplied. You are liable for any damage, loss or claim howsoever caused during the period from receipt to payment.

VARIATION Great care is taken in the manufacture of our inks. However, variation can occur during printing and with substrate materials, accordingly no guarantees can be given on colour or other properties. Our customers are strongly recommended to check inks for adhesion, colour accuracy and suitability for use prior to commencing production.

VARIATION OF QUANTITY is permissible up to 10% above or below that ordered. Actual quantities delivered will be charged.

CLAIMS for damage, partial loss or any other reason is to me made within 3 DAYS from receipt in writing.

LIMITATION OF LIABILITY. Lysis Technologies Ltd will under no circumstance be liable for indirect, special, or consequential damages including any loss of business, revenue, profits, or data in relation to your use of the Website. Nothing within this Agreement will operate to exclude any liability for death or personal injury arising as result of the negligence of Lysis Technologies Ltd.

QUOTATIONS are subject to your written order and in no way constitutes a contract.

DUTIES & TAXES are payable on purchase of Lysis Technologies Ltd products are the sole responsibility of the purchaser. If the purchaser refuses to pay the duties/tax it is then the responsibility of the purchaser to pay all shipping costs for the return of the item(s).

GUARANTEE. If you are not totally satisfied we offer a full 100% money back guarantee. The goods must be returned in their original packaging to Lysis Technologies Ltd within 10 days in the condition they were received. You must return the goods at your own cost within 10 days from receipt of goods on condition that the goods are un-used. The company will refund the value of the goods less carriage charges as long as they are returned suitably packaged & in an un-used condition with original packaging. If the goods are used in any way they will be deemed as accepted. Distance Selling Regulations do not affect your statutory rights under the sale of goods act. (1979). We regret that we cannot accept any liability for loss of damage where the condition has not been complied with.

RETURNS. If you purchase from LYSIS TECHNOLOGIES by phone, fax or email you have the right to return any goods. You must return the goods at your own cost within 7 days from receipt of goods on condition that the goods are un-used. The company will refund the value of the goods as long as they are returned suitably packaged & in an un-used condition with original packaging. If the goods are used in any way they will be deemed as accepted. Distance Selling Regulations do not affect your statutory rights under the sale of goods act. (1979).

CUSTOMER SUPPORT & SERVICE. Should you wish to discuss any aspect of your order, please telephone our Customer Service Department on +44(0)1425 200461 ext3, 9.00am to 5.00pm Monday - Friday, or e-mail us at info@lysistechnologies.com for an immediate response to your query.

ENGLISH LAW applies. Any dispute shall be referred to arbitration in accordance with the arbitration act 1950.

THE WEBSITE is subject to change at any time. All images & descriptions are generic and may differ from the actual product delivered. We reserve the right to modify goods at any time.

Company Headquarters: Lysis Technologies Ltd

Unit 18 Kings Farm Estate

Hordle SO41 0HD, United Kingdom

Telephone: +44 (0) 1425 200 461

Fax: +44 (0) 2380 750 253

Company Registration No: 7572099 England & Wales